



# West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

Registered Office: Vidyut Bhavan, Bidhannagar, Block-DJ, Sector-II, Kolkata-700 091

CIN: U40109WB2007SGC113473, website: [www.wbsedcl.in](http://www.wbsedcl.in)

Office Order No: 2456

Dated: 23-04-2025

**Subject: Entry of Power Outage Reasons as per EODB Requirements**

**Ref: Office Order No. 2425 issued by the Director (HR) dated 29.11.2024**

In line with the above-mentioned Office Order, the West Bengal State Electricity Distribution Company Limited (WBSEDCL) has launched a publicly accessible **Power Outage Dashboard** on its official portal. This initiative is part of the ongoing **Ease of Doing Business (EODB)** reforms and aims to provide real-time information regarding power outages.

The dashboard automatically captures feeder outage data through the **Meter Data Acquisition System (MDAS)**. However, as the system cannot determine the reason for outages automatically, it is essential to input this information manually to meet EODB compliance requirements.

To facilitate this, WBSEDCL has developed a system that allows site offices to manually enter outage reasons via the **Outage Portal**, accessible through the **Employee Login** section on the WBSEDCL website.

A detailed **User Manual** for the procedure is available on the **WBSEDCL Employee Portal** under: **Information for Employees → Manuals → Outage Reason Entry → Manual for Outage Reason Entry for Power Outage Dashboard.pdf**

Please note that all entries made through this system will be reflected in real time on the publicly available **Power Outage Dashboard**.

Accordingly, all concerned **Assistant Engineers (Tech)** and **Divisional Engineers (Tech)** are hereby instructed to regularly update the outage reasons using this system.

All concerned personnel are requested to comply with this directive.

  
(A.K. Latua)  
Director (HR)

**Distribution:**

1. Adviser(S&V), WBSEDCL.
  2. Legal Adviser, WBSEDCL.
  3. Chief Engineer: Dist.North/ Dist.South. WBSEDCL
  4. Chief Engineer:Planning&Engineering/RE/Projects-I/Project-II/Project- III/ Project –IV/Commercial/Hydel/ EMD/PTP/Safety Regulation/CRM/P&C/DTD/PIDD/PSPD/Turga/R&EM/SPGD/S&LP/HydelConstn./Communication/Corp.Monitoring,WBSEDCL
  5. Chief Engineer (IT),WBSEDCL- **with request for uploading this Circular in the Website of the Company**
  6. Chief Engineer & Project Manager, PPSP HQ, WBSEDCL
  7. General Manager:(HR&A): Corp./T&D and PM/Planning, WBSEDCL.
  8. General Manager(F&A): Corp.planning/IA/Operation, WBSEDCL.
  9. Company Secretary, WBSEDCL.
  10. Officer on Special Duty, WBSEDCL.
  - 11 Chief Vigilance Officer, WBSEDCL.
  12. Project Manager, PPSP Site/RHP/TCFHP/TPSP/JHP, WBSEDCL.
  13. Addl. Chief Engineer, S&LP/DCM Cell, WBSEDCL.
  14. Zonal Manager: Kolkata/Burdwan/Midnapur/ Berhampur/ Siliguri Zone, WBSEDCL.
  15. Addl. Genl. Manager (HR&A): SSC/CLM/Corp./ES ER-1/Dist./Legal/Vigilance/ES&ER-II/Recruitment & Manpower Planning/PTP/PSPD/Common Service Cell/HCM Core Team/HRDD/Project-II/Land Acquisition/Board cell,WBSEDCL.
  16. Project Manager: Siliguri/ Raiganj/ Berhampore/Barasat/ Burdwan/ Jalpaiguri/ Coochbehar/ Malda/ Balurghat/ Murshidabad/ Nadia/ West Midnapur/ East Midnapur/ Bankura Baruipur/ Howrah-Hooghly/Suri/REProject,WBSEDCL.
  17. Addl. Genl. Manager (F&A): Corp.-Finance/B&A/MIS-ESTB/Indirect Tax Cell/ Terminal Claims Hydel/Dist./RE/ P&C/ Internal Audit/Project-II/ IT, WBSEDCL
  18. AGM(HR&A)- (Corporate Communication & CPRO), WBSEDCL.
  19. Chief Medical Officer, WBSEDCL.
  20. Advisor, Liaison Office, New Delhi, WBSEDCL.
  21. Chief Security Officer, WBSEDCL.
  22. Chief Land Officer, Land Acquisition Cell, WBSEDCL.
  23. Sr. Manager (F&A)/(HR&A), Indirect Taxes/ Budget/ Estb. Corp/ CMC/ EMD, WBSEDCL
  24. Regional Manager : North 24-Parganas/ South 24-Parganas/ Bidhannagar /Howrah /Hooghly/ Purba Bardhaman/ PaschimBardhaman/ Birbhum/ Purba Medinipur/ Paschim Medinipur/ Bankura/ Purulia/ Nadia/ Murshidabad/ Malda/ Uttar Dinajpur/ Dakshin Dinajpur/ Jalpaiguri/ Darjeeling/ Alipurduar/ Coochbehar Region, WBSEDCL.
  25. Divisional Manager: Behala/ Baruipur/Garia/ Diamond Harbour/ Canning/ Bidhannagar-I/Bidhannagar-II/ Howrah-I/ Howrah-II/Uluberia Barrackpore/ Naihati/ Barasat/ Basirhat/ Habra/ Bongoan/ Serampore/ Singur-Haripal/ Tarakeswar Arambag/ Chandannagar/ Mogra/ Kalna/ Katwa/ Memari/ Burdwan North/ Burdwan South/ Durgapur/ Asansol/ Suri/ Rampurhat/ Bolpur/ Tamruk/ Contai/ Haldia/ Ghatal/ Midnapur/ Kharagpur/ Bankura/ Bishnupur/ Purulia/ Raghunathpur/ Kalyani/ Krishnagar/ Tehatta/ Berhampur/ Kandi/ Raghunathganj/ North Malda/ South Malda/Uttar Dinajpur/ Dakshin Dinajpur/ Jalpaiguri/ Domkal/ Jiaganj/ Alipurduar/ Coochbehar/ Darjeeling/ Siliguri Town/ Siliguri Suburban/ Kurseong/ Islampur/ Kalimpong/ Mal/ Mathabhanga/ Belda/ Egra/ Jhargram/ Khatra/ Nakashipara/ Kakdwip/ Bhangar/ New Town/ Balurghat/ Ranaghat Division, WBSEDCL. **They are requested to circulated the same to the Station Manager under their respective jurisdiction**
  26. Sr. P.S. to Chairman and Managing Director/Director (R&T)/ Director (HR) /Director (Dist)/Director (Fin)/ Director (Projects)/Director (Generation)/ ED(Distribution)/(Commercial)/(Projects), WBSEDCL.
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